



TERMS AND CONDITIONS OF SERVICE – NATIONWIDE EXPRESS DELIVERIES

1. All our charges are inclusive of 7.5% VAT which is remitted to the government.
2. Payment must be made in full before dispatch of items.
3. Please ensure all details are clearly stated as amendments or changes to contact details after items have been shipped would attract the following additional charges:
 - a. Change of Address (Nationwide) – N1300
4. All weights are approximated to the next kg; for example – 3.4kg would be charged as 4kg
5. Weights of parcels are calculated based on volume or actual weight, whichever is higher.
6. Full disclosure of all parcels is required as Yemisi Vese Logistics would not be liable for any loss or damage to undisclosed items or items not stated as **fragile/luxury**. (We do not carry documents, fragile or luxury items on the Abuja delivery service)
7. Repackaging of items would be required for fragile/luxury items. This comes at an additional cost depending on extent of repackaging require. Yemisi Vese Logistics would not be liable for any loss or damage if proper repackaging is not paid for or permitted.
8. Delivery to remote locations (outside city centres) may take an additional 2 to 3 days due to their location.
9. Our advertised delivery schedules are not guaranteed in the event of natural disasters, regulatory inspection delays, public holidays, airline delays or delays in reaching the beneficiary.
10. In the event of return of items due to rejection by beneficiary or any other reason, a return fee would be charged before items are released back to you.
11. Regardless of who is at fault the liability of Yemisi Vese Logistics (YVL) is limited to the value of the goods or N5000 per shipment, whichever is lower. If the Client regards this limit as insufficient the Client is required to make a special declaration of value and process additional insurance. In the absence of insurance cover, YVL will not be liable for any loss or damage to the goods in transit.

