



## **TERMS AND CONDITIONS OF SERVICE – EXPORTS**

1. All charges are inclusive of 7.5% VAT charge
2. Payment must be made in full before dispatch of items.
3. Storage charges would apply to items whose dispatch is delayed due to non-payment, insufficient delivery information and any other such reasons as follows:
  - a. 10kg and below – N500 per day
  - b. Above 10kg – N1000 per day

\*Items can only be in storage for 14days and it is then auctioned off or destroyed.

4. We only offer doorstep delivery on these service. No airport or warehouse pick up.
5. All weights are approximated to the next kg; for example – 3.4kg would be charged as 4kg
6. Weights of parcels are calculated based on volume or actual weight, whichever is higher. Volumetric weight is calculated based on the dimension of the box - Length(cm) x Breadth(cm) x Height (cm)/6000
7. Customers must disclose the full contents of all parcels being sent. Yemisi Vese Logistics will not be responsible for loss or damage to undisclosed items such as fragile or luxury goods. Repackaging of items may be required and will attract an additional charge which depends on the size and type of repackaging required.
8. We do not carry contraband or flammable items with this plan. No perfumes, kilishi, lithium batteries, etc. Hidden contraband items might cause seizure of packages by customs agents in destination country, please desist from including them.
9. All packages would be subject to controlled inspection to ensure there are no contraband items in them. List of contraband items is available dependent on country.
10. Our rates are fixed and includes clearing charges and VAT. They are therefore non-negotiable. Discounts are only available on items from 150kg and above strictly on request.



11. Our advertised delivery schedules are not guaranteed in the event of natural disasters, regulatory inspection delays, public holidays, airline delays or delays in reaching the beneficiary.

12. Regardless of who is at fault the liability of Yemisi Vese Logistics is limited to the value of the goods or \$20 per shipment, whichever is lower. If the customer regards this limit as insufficient, the customer is required to make a special declaration of value and request additional cargo insurance. In the absence of insurance cover, Yemisi Vese Logistics will not be liable for any loss or damage to the goods in transit beyond stated value above.