



TERMS AND CONDITIONS OF SERVICE – EXPRESS DELIVERIES (INTERNATIONAL & NATIONWIDE)

1. All our charges are inclusive of 7.5% VAT which is remitted to the government.
2. Payment must be made in full before dispatch of items.
3. Please ensure all details are clearly stated as amendments or changes to contact details after items have been shipped would attract the following additional charges:
 - a. Change of Address (Nationwide) – N1300
 - b. Change of Address (International) – N4000
4. All weights are approximated to the next kg; for example – 3.4kg would be charged as 4kg
5. Weights of parcels are calculated based on volume or actual weight, whichever is higher.
6. Full disclosure of all parcels is required as Yemisi Vese Logistics would not be liable for any loss or damage to undisclosed items or items not stated as **fragile/luxury**.
7. Your parcels are subject to inspection by regulatory authorities and/or additional duty payment at the discretion of the country of the receiver.
8. Delivery to remote locations (outside city centres) may take an additional 2 to 3 days due to their location.
9. Our advertised delivery schedules are not guaranteed in the event of natural disasters, regulatory inspection delays, public holidays, airline delays or delays in reaching the beneficiary.